

BUFFALO CREEK GRAPHICS
TERMS AND CONDITIONS

Effective July 1, 2006

- Buffalo Creek Graphics custom run car projects are made available for general sale via mail order and the www.TrainResource.com website. All custom run products are produced in Limited Editions of no more than one hundred, and are sold on a first-come, first-served basis; subject to availability
- Some Buffalo Creek Graphics custom run car projects may be made available on a subscription-only basis. Reservation forms will be available approximately 90 days prior to the anticipated start of the production cycle. Pre-sale order forms will be made available approximately 45 days prior to the final subscription deadline.
- Shipping of confirmed custom run projects usually commences within 60 days after the final pre-sale order closing date. Buffalo Creek Graphics reserves the right to modify this timeline without notice if necessitated by production variables over which it may have no control.
- Reservation deposits are non-refundable unless a determination is made by Buffalo Creek Graphics that the project will not go into production. In that case, deposits will be returned.
- All payments must be made in US Funds, payable to: T. G. J. GASCOIGNE.
- Orders from US customers may be paid by check or money order. Orders for in-stock merchandise paid for by money orders generally process in three to four working days; personal checks must clear both banks prior to shipment.
- Canadian orders may only be paid by International Banker's Money Order, Canada Post International Money Order, or a check drawn on a US Dollar Account in a US bank.
- Buffalo Creek Graphics reserves the right to reject any or all orders. Incomplete and/or incorrectly completed forms may be returned to the sender and delay processing of the reservation or order.
- Buffalo Creek Graphics accepts no responsibility, implied or otherwise, for safe delivery and/or loss of shipments to third parties. Non-delivery and/or damage claims are the responsibility of the transportation company, and should be reported directly to United Parcel Service or Canada Post Corporation, as appropriate.
- IF MERCHANDISE ARRIVES BROKEN, and you need a replacement, you MUST call your local UPS office (1-800-482-2350) in the USA, or local post office in Canada and request an INSPECTION. In the USA, your order will be picked up, and a replacement sent to you, at no cost to you. It is not necessary to contact Buffalo Creek Graphics. UPS (or Canada Post) will make all the necessary arrangements. Please make sure that packaging is exactly as you received it and the packing slip (if any) is left with the order.

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